Vivekananda Mahavidyalaya Burdwan

Student Satisfaction Survey Analysis Report - 2021-2022

Vivekananda Mahavidyalaya, Burdwan is the institute which got embedded with the inherent closed loop system corrects itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one among these surveys. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the institution infrastructural and welfare aspects too. Self-assessment of the teachers, as well as the institution, is very needful for strengthening the teaching-learning process. Student satisfaction survey or student feedback is an indispensable part of the self-assessment of the teachers and institution. It helps the teachers and authority to understand the problems of the teaching-learning process and to know the valuable opinion and suggestions of the students. For the betterment of the teacher-learning process, effective student feedback is required at least once in every academic session. Considering the importance of student feedback, Vivekananda Mahavidyalaya (Burdwan) framed a well-structured questionnaire consisting of 21 closed-ended questions and 1 open-ended question for the academic session 2021-2022. The students were the only respondents to the survey.

Objectives of the survey:

The institution has conducted Student Satisfaction Survey every year. The objective of this survey to measure the student satisfaction level on their experiences with college facilities: infrastructure, physical facilities, student support services, teacher communication, quality of teaching, quality of teaching-learning resources and teaching environment etc.

Methodology of the survey:

Students' satisfaction surveys or feedback has been done through an online platform. 21 close ended questions and one open-ended question for knowing opinions and suggestions from them are framed in a Google Form. The form was shared among the different departmental WhatsApp Groups and uploaded to the college website. Students could access it on any electronic device such as mobile, tab, desktop, laptop, etc. The survey has covered all the activities regarding to students satisfaction by taking the Student Satisfaction Survey form and feedback form. The results were electronically tabulated and printed for analysis and which is submitted to management for review and approval prior to implementation of recommended improvement actions.

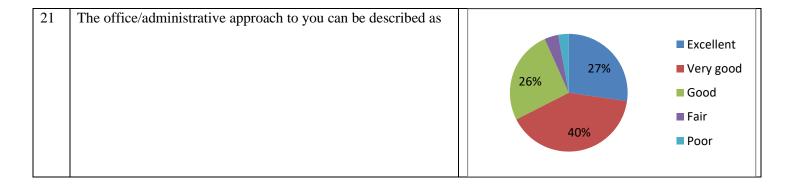
Analysis of Student's Feedback on academic performance and ambience of institution 2021-22

Sl.	Question	Statistics Graphs
No 1	What was the primary reason for attending this college?	Academic reputation college culture 29% 53% Location
2	How much of the syllabus was covered in the class?	49% 32%
3	How well did the teachers prepare for the classes?	45% Thoroughly 50% Poorly Indifferently
4	How well were the teachers able to communicate?	 Always effective Sometimes effective Just satisfactorily Generally ineffective Very poor communication
5	The teachers' approach to teaching can best be described as	Excellent Very good Good Fair

6	If you are interested in continuing education programs, would you prefer online, face-to face or Blended mode?	18%	OnlineOfflineBlended Mode
7	Fairness of the internal evaluation process by the teachers	20%	 Always fair Usually fair Sometimes unfair Usually unfair
8	Was your performance in assignments discussed with you?	49%	 Every time Usually Occasionally/S ometimes Rarely
9	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	36%	 Regularly Often Sometimes Rarely Never
10	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	35%	 Significantly Very well Moderately Marginally Not at all

11	The institution provides multiple opportunities to learn and grow.	38%	Strongly agreeAgreeNeutral
12	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	35% 57%	 Every time Usually Occasionally/S ometimes Rarely
13	The teachers illustrate the concepts through examples and applications.	27%	 Every time Usually Occasionally/Som etimes Rarely Never
14	The teachers identify your strengths and encourage you with providing right level of challenges.	31% 60%	 Fully Reasonably Partially Slightly Unable to
15	Teachers are able to identify your weaknesses and help you to overcome them.	22% 67%	 Every time Usually Occasionally/So metimes Rarely Never

16	The institute teachers use student-centred methods, such as experiential learning, participatory learning and problem solving methodologies for enhancing learning experiences	42%	 To a great extent Moderate Some what Very little Not at all
17	Teachers encourage you to participate in extracurricular activities.	50%	 Strongly agree Agree Neutral Disagree Strongly disagree
18	Classes are mostly interactive where students get opportunity to ask questions or answer questions asked.	39% 54%	 Strongly agree Agree Neutral Disagree
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	20% 19% 8% 18% 35%	 Above 90% 70 - 89% 50 - 69% 30 - 49% Below 29%
20	The overall quality of teaching-learning process in your institute is very good.	42%	 Strongly agree Agree Neutral Disagree



Analysis of Student's Feedback on Curriculum 2021-22

Vivekananda Mahavidyalaya

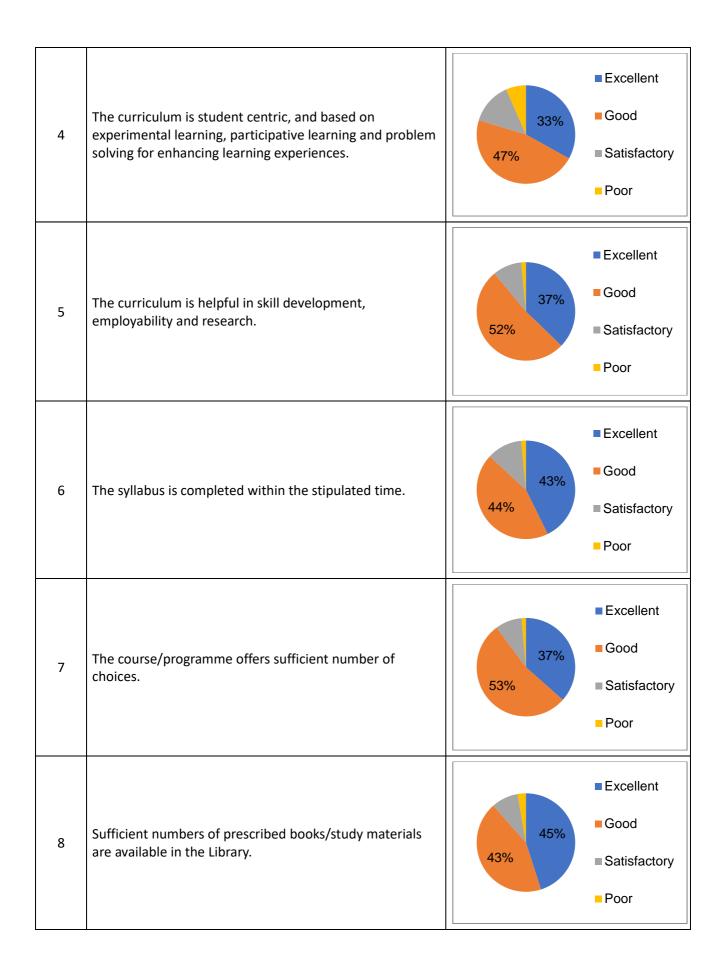
Student's Feedback Report

Session: 2021-22

For the NAAC AQAR (2021-22), The college obtains feedback from Student's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Students's have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of student's feedback is presented below:

Question Wise Feedback Statistics Graphs

SI No.	Question	Statistics Graph	
		Exce	ellent
1	Students are informed about Programme Outcomes and	38% Goo	d
	Course Outcomes for each course.	54% Satis	sfactory
		Poo	r
		Exce	llent
2	Departmental planning for curriculum implementation is available to students.	34% = Good	k
2		52% Satis	factory
		Poor	
		Exce	ellent
3	The institution arranges internship, student exchange, field visit opportunities for students.	37% Goo	d
5		49% ■ Satis	sfactory
		Poo	r



9	Sufficient numbers of prescribed books/study materials are available in the relevant subject.	33%	 Excellent Good Satisfactory Poor
10	The curriculum motivates the students to learn more.	42%	 Excellent Good Satisfactory Poor

Vivekananda Mahavidyalaya, Burdwan

Alumni Survey Analysis Report - 2021-2022

For the sake of the institution's growth and improvement, we think that feedback from alumni is crucial. Through a Google Form, we have gathered input from our Alumni. A well-structured questionnaire covering topics such as the teaching-learning process, alumni sentiments toward the college, current employment, and recommendations for the improvement of their "alma mater" has been prepared by us for the session 2021–2022. The questionnaire consists of seven closed-ended questions and one open-ended question.

Objectives of the survey:

The main objective of this survey was to unite former students of Vivekananda Mahavidyalaya Alumni Association to exchange their experiences with their alma mater. The Alumni are provided with a platform to share their opinions and views on the educational experience, campus life, and infrastructure. To engage in meaningful discussions with the college administration regarding the key features of the campus environment and future development of the college.

Methodology of the survey:

Questionnaires or remarks from the Alumni have been gathered using an online platform. A Google Form including 6 closed-ended questions and 1 open-ended question soliciting opinions and recommendations has been generated. The form was posted on the college website and shared in different departmental WhatsApp Groups.

Analysis of Alumni Feedback on academic performance and ambience of institution 2021-22

Sl. No	Question	Statistics Graphs
1	Overall, how satisfied have you been with your education at this Institution?	Very satisfied
		 Satisfied Neither satisfied nor dissatisfied Dissatisfied Very Dissatisfied

2	How connected do you feel to this institution?		
		26%	Very strong connection
			Some connection
		72%	Very little connection
3	How does the quality of education provided at Vivekananda Mahavidyalaya, Burdwan compare with other colleges?		Better
			About the same
		87%	Worse
			Unable to judge
4	How likely is it that you would recommend this institution to another student? (On a scale from 1 to 10)		
			1 0
			■ 9 ■ 8
		13% 51%	<mark> 7</mark>
		13%	■ 6 to 0
5	Are you currently employed?		
		27%	Ves
		73%	No No
6	Are you interested in alumni reunions?		
			Yes
		99%	No No

<u>Analysis of Alumni's Feedback on Curriculum</u> Vivekananda Mahavidyalaya

For the NAAC AQAR, The college obtains feedback from Student's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Students' have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of student's feedback is presented below:

Alumni's Feedback Report: 2021-22

SI No.	Question	Statistics Graph
1	The programme enables the graduate to contribute to the society in a professional, responsible and ethical manner.	50% Excellent Good Satisfactory Poor Very Poor 50%
2	Rate the curriculum prescribed for your degree during your term in the college.	66 7% 16.7% 16.7% 16.7% Excellent Good Satisfactory Poor Very Poor
3	The course/syllabus increases knowledge and understanding of the subject studied.	Becollent Good Satisfactory Poor Very Poor 66 7%
4	Rate the relevance of your degree to your present job.	Bigging Constraints and the second se
5	Rate Innovative Teaching-Learning methodologies, Serminars, Workshops, Projects, excursions, Study Tours, etc. organized in the college.	16.7% 16.7% 33.3% 33.3% Characterization of the second
6	Rate the motivation levels created by the syllabus to pursue post-graduation/research in the particular topics.	Berger 1997 Berger 1997 Berge

7	The curriculum studied is job oriented.	16.7% Bood Bood Satisfactory Poor Very Poor Very Poor	,
8	Rate curriculum designing and its effective implementation in the college.	66.7% Excellent Good Satisfactory Poor Very Poor Very Poor	,
9	Sufficient numbers of prescribed books/study materials are available in the Library.	B6.7%	tory
10	New skills are learnt the due course of study	33.3% 33.3% 50% 16.7% 16.7%	У

Vivekananda Mahavidyalaya

Burdwan

Parents Satisfaction Survey Analysis Report - 2021-2022

Parents Satisfaction Survey:

For the teaching-learning process to be developed, instructors' and the institution's regular selfevaluation is crucial. Parents' opinions or comments or insights are an essential component of the instructors' and institution's self-evaluation. It assists educators in comprehending issues with the teaching-learning process and in gaining the parents' insightful opinions and recommendations. Throughout each academic session, at least once, parents must provide fruitful comments in order to improve the teacher-learning process. Vivekananda Mahavidyalaya (Burdwan) created a well-structured questionnaire for the academic year 2021–2022, consisting of 9 closed-ended questions and 1 open-ended question, taking into account the value of parents' views and comments. The survey's sole participants were the parents.

Objectives of the survey:

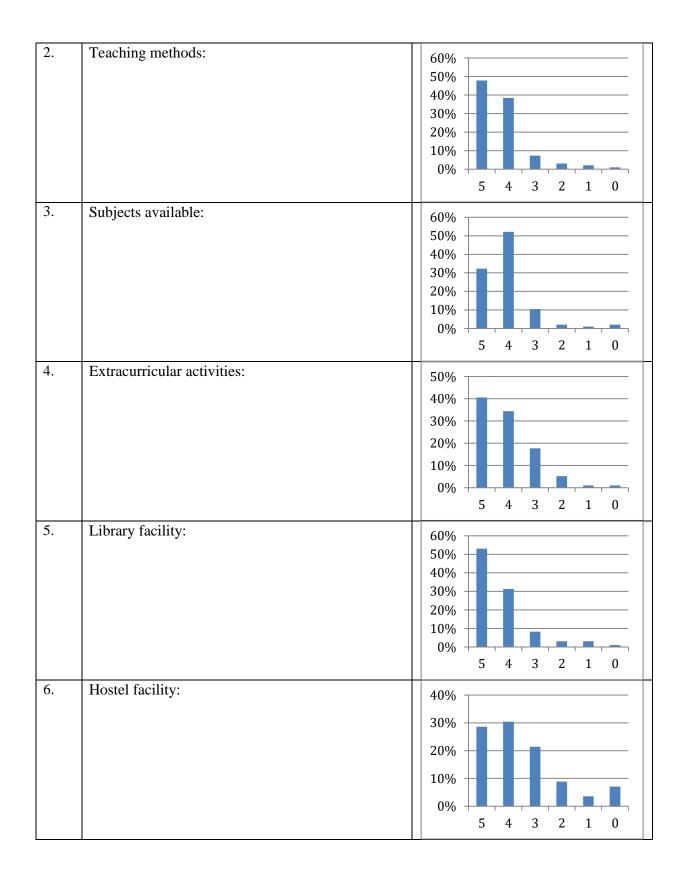
The survey's primary target was to give parents a field to express their thoughts and perceptions about the teaching-learning process, overall campus life and infrastructure. So that they get a chance to have constructive conversations with the teachers and the authority about the stronger and more important aspects of the college campus environment.

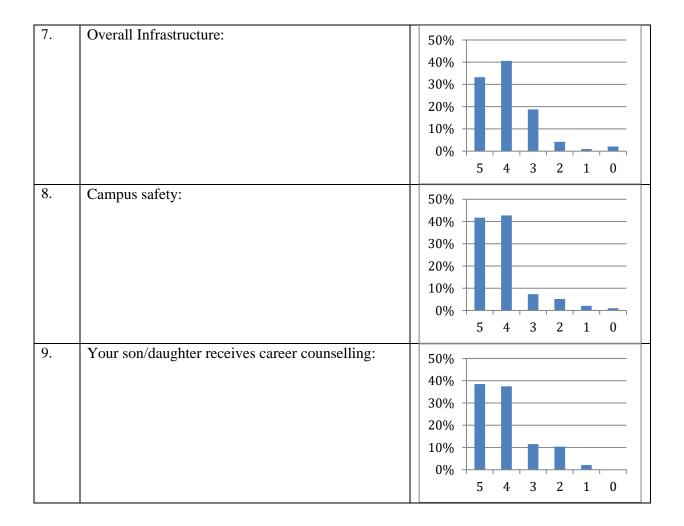
Methodology of the survey:

Through an internet platform, questionnaires or comments from parents have been collected. A Google Form with 9 closed-ended questions and 1 open-ended question asking for their comments and recommendations has been created. The form was published to the college website and distributed across the various departmental WhatApp Groups. Through any electronic device, whether a mobile phone, tablet, laptop, or desktop, parents may access.

Analysis of Parents Feedback on academic performance and ambience of Institution 2021-22

Sl. No	Question	Statistics Graphs
1.	Quality of education:	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$





VIVEKANANDA MAHAVIDYALAYA, BURDWAN

Employee Satisfaction Survey 2021-22

Employee Satisfaction relates to a strong sense of connection with the organization and passion for one's job. There is no doubt that job satisfaction is a very important for its employees as well as the well-being of the organization. Employee surveys are an excellent vehicle for gaining insight into the satisfaction level of the employees. A carefully designed and conducted employee survey can reveal a great deal of information about employee perceptions that management can use to improve the workplace.Organization responsiveness to employee feedback leads to higher retention rates, lower absenteeism, improved productivity and higher employee morale. The simple fact that the organization is conducting a survey can send a positive message to employees that their opinions are valued. In addition, management can gain insights into issues affecting their normal work flow and allow them to manage more effectively. Considering the importance of employee feedback, Vivekananda Mahavidyalaya, Burdwan framed a well-structured questionnaire for the academic session 2021-2022.

Objectives of the survey:

The main objective of the survey was to provide the employees a platform to share their opinions and perceptions concerning the work environment, facilities, teaching-learning process, Identify areas of strength and opportunities for improvement.

Methodology of the survey:

Employee satisfaction surveys or feedback has been done through an online platform. Seven questions were asked for knowing opinions and suggestions from them in a Google Form. The form was shared in the employee WhatApp Group and uploaded to the college website. Employees could access it on any electronic device such as mobile, tab, desktop, laptop, etc.

Analysis of Employee Feedback on academic performance and ambience of institution 2021-22

Sl. No	Question	Statistics Graphs
1	Do you feel valued for your contributions? (On a scale from 1 to 10)	23% = 10 9 54% = 8 14% 7-0
2	Do you have sufficient Tools and Resources needed to perform your job well?	87% • Yes

3	Do you feel you are rewarded for your dedication and commitment towards the work?	48%	 All the times Some times Never
4	Do you feel your organization utilizes your skills and abilities as much as it could?	68%	 Yes No Don't know
5	Do you think you're given enough freedom to decide how to do your work?	79%	YesNoMay be
6	Does the organization provide opportunities for training and development?	95%	■ Yes ■ No

Analysis of Teacher's Feedback on Curriculum 2021-22

Vivekananda Mahavidyalaya

Teacher's Feedback Report

Session: 2021-22

For the NAAC AQAR (2021-22), the college obtains feedback from Teacher's of different disciplines on the syllabus through the college website. The questionnaire has been framed covering social, economic and contemporary aspects of syllabus. Teacher's have rated the question as Very poor, Poor, Satisfactory, Good, Excellent. The feedback is represented in pie chart differently for different questions. The analysis of Teacher's feedback is presented below:

SI No.	Question	Statistics Graph
1	The syllabus is contemporary and need-based.	30,9% 10.7% 30,9% 10.7% 9 Cod 9 Satisfactory 9 Poor 9 Very Poor 30,0%
2	The aims and objectives of the syllabus are clear to the teachers and students.	33.3% 9.0000 9.00000 9.00000 9.0000 9.0000
3	There is ample scope to adopt participative teaching- learning methods such as seminars/ presentations / group discussions/ projects etc.	27 8% 33 3% 38 0%
4	The curriculum is effective in widening the knowledge and perspective of the subject.	38.0% 22.2% Boot 38.9%
5	Adequacy of textbooks, references books, e-learning and other academic information prescribed in the syllabus	01.1% 022.2%
6	The syllabus can be completed within the stipulated time	38.9% 3.3.3% 27.8% Cood Co

Question Wise Feedback Statistics Graphs

7	Effectiveness of the syllabus in terms of its ability to potentially create job opportunities	18.7% 16.7% 44.4% 22.2%	 Excellent Good Satisfactory Poor Very Poor
8	Effectiveness of the syllabus in creating depth of knowledge, awareness and enhanced creativity among the students.	30 0% 22.2% 38.0%	 Excellent Good Satisfactory Poor Very Poor
9	How far does the syllabus upgrade a 12 standard pass student to the entry gate of master degree?	47.1%	 Excellent Good Satisfactory Poor Very Poor
10	How far the does the syllabus incorporate experiential learning (1.e., experimental /practical/Field visit/Project etc.)?	52 5%	Excellent Good Satisfactory Poor Very Poor